


ANNUAL REPORT

2022-2023



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 **www.tpocc.org**

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MESSAGE FROM THE CEO

“SERVING PEOPLE IN NEED”

**“IT IS VERY DIFFICULT TO
HAVE A MEANINGFUL LIFE
WITHOUT MEANINGFUL WORK.”**

-Jim Collins

When we clock out for the day, we all want to know that our work made a positive difference; that the sacrifices and heartaches, the long hours and tough decisions, mattered. Our impact can be measured in data points, increased numbers, or moving the needle. But sometimes, that impact can only be understood by listening to the story of someone you have helped. At Turning Point of Central California, Inc., we help people in need of mental health treatment, recovery from substance abuse; people who need to find a job, learn personal finance, access emergency and supportive housing, or rebuild their life after incarceration. Working for Turning Point means you become a part of their stories.

Since 1970, Turning Point has grown from a small group of like-minded ministry partners in Visalia, CA, representing multiple faith traditions to what is now a 600+ employee non-profit agency, serving over 12,000 people annually. We operate almost 50 programs that span the state of California, from as far north as Ukiah and as far south as Nipomo. These services are funded by tax dollars through contracts with Federal, State and County funders. We take the responsibility of that stewardship seriously. As such, we are devoting considerable time and energy in this coming year to identifying and tracking key performance indicators that help us objectively measure the impact we are making in each of our six (6) specialty service areas. This approach to value-based treatment incentivises program staff to not only look for the growth in their clients, but also be able to prove it. Additionally, when we discover that systems or interventions in our agency are not effective, we have the freedom to explore ways to improve.

As we look back over this past year, we are grateful to our board of directors, our management and administrative teams, and our direct service staff for collectively pursuing Turning Point’s high service ideals. The 2022-2023 annual report highlights current state and local statistics regarding the community issues we believe represent the greatest needs. Then we show how those needs are addressed by the services we offer, one program at a time. There are QR codes on each page that provide a direct link to that program’s webpage where you can learn more about their current events, watch videos of success stories, learn how to access services and how to join the team!

It is said that if you want your life and work to be meaningful, then focus on the things that matter most and spend your time, efforts and resources on those things that are meaningful. We all share a common desire for a thriving future and together at Turning Point, we are working to make that a reality.

Wishing you sustained hope and peace.

Ryan Banks



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Ryan Banks



OUR MISSION:



To provide public benefit through helping people develop skills, motivation, and resources to become productive members of society; healthy in body, mind, & spirit.

Turning Point maximizes public benefit by listening closely to the needs of our neighbors, identifying the most pressing community issues, and responding by offering programs that make an impact on the lives of those who are struggling with those issues. In the following pages, you will find a brief description of each program, and a few of the lives they are impacting. To learn more, please visit our website at tpocc.org, or use the QR code on each page to learn more about that program.

COMMUNITY ISSUE:

COMMUNITY IMPACT:

MENTAL ILLNESS



MENTAL HEALTH
TREATMENT

SUBSTANCE USE
DISORDERS



DRUG & ALCOHOL
RECOVERY

HOMELESSNESS



EMERGENCY &
SUPPORTIVE HOUSING

UNEMPLOYMENT &
FINANCIAL INSTABILITY



EMPLOYMENT &
ANCILLARY

CRIMINAL JUSTICE
INVOLVEMENT



COMMUNITY
INTEGRATION

INTELLECTUAL
DISABILITY



CHILDREN'S
RESIDENTIAL HOMES

COMMUNITY ISSUE: MENTAL ILLNESS

“Healing takes time, and asking for help is a courageous first step.”
-Mariska Hargitay



COMPOUNDED BY POVERTY. The prevalence of serious mental illness is much higher for both children and adults in families with incomes below the Federal Poverty Level (FPL).



21%
Live below poverty level
Fresno & Tulare Counties

24.7%

OF ADULTS WITH A MENTAL ILLNESS REPORT AN UNMET NEED FOR TREATMENT. THIS NUMBER HAS NOT DECLINED SINCE 2011.

4.58%

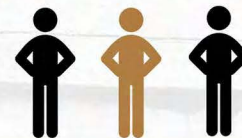
OF ADULTS REPORT HAVING SERIOUS THOUGHTS OF SUICIDE. THIS HAS INCREASED EVERY YEAR SINCE 2012

Adverse Childhood Experiences (ACEs) are potentially traumatic events that occur in childhood. ACEs can include violence, abuse and growing up in a family with mental health, or substance abuse problems.

21% in Fresno County
18.4% in Tulare County

YOUTH WITH MAJOR DEPRESSION

NEARLY **1 IN 3** ARE GOING WITHOUT TREATMENT.



In Tulare County, our efforts to improve internal efficiency reduced the average of 23 days between referral and psychiatric evaluation, to 9 days in 21/22.

23
PRIOR YEAR



9
THIS YEAR

988 SUICIDE & CRISIS LIFELINE



711 N. Court St. Visalia, CA 93291

FAX: (844) 368-0871

PHONE: (559) 627-1490

COMMUNITY IMPACT: MENTAL HEALTH

CHILDREN'S MENTAL HEALTH



VISALIA

Youth Services



WHO WE ARE

Visalia Youth Services (VYS) is an outpatient children's mental health services program serving Visalia and the surrounding community. VYS is a contracted service provider of Tulare County Health and Human Services Agency. Our mission is to empower the Visalia Community by providing an exceptional care experience serving the mental health needs of our children, adolescents and families. We provide a comprehensive array of mental health services for children, adolescents, and their families, including therapy, rehabilitation counseling and medication services. We collaborate with community partners to ensure a transparent, supportive and coordinated care experience that emphasizes the well-being of every child and family. Our caring and vested staff are comprised of mental health professionals such as therapist's, counselors, nurses and psychiatrists.

IMPACT STORY



Running to catch up, Gabby called out to her former therapist, Rosa, as she crossed the road in downtown Visalia. Rosa didn't recognize Gabby at first, but when Gabby introduced herself, she reminded Rosa that they worked together a few years prior, and at that time, she had a problem called trichotillomania, where she couldn't stop pulling out her hair. Rosa was shocked because now Gabby had hair below her shoulders and she was glowing with pride. The two briefly recalled how hard things were for her back then. She had changed so much since they last met. Gabby shared the impact that Rosa had on her life, and that her support made all the difference.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



516 N. Kaweah Ave. Exeter, CA 93221
 176 S. Valencia Blvd. # B Woodlake, CA 93286
 147 E. Front St. Farmersville, CA 93223

FAX: (844) 368-0871

PHONE: (559) 627-1490

COMMUNITY IMPACT: MENTAL HEALTH

CHILDREN'S MENTAL HEALTH



SEQUOIA

YOUTH SERVICES



WHO WE ARE

Sequoia Youth Services (SYS) is an outpatient children's mental health services program. SYS lies east off of HWY 198, near the foothills of Tulare County. SYS serves various communities; Woodlake, Exeter, Farmersville, Three Rivers, Lemon Cove along with neighboring sections of Tulare County. SYS provides specialty mental health service to children ages 0 to 18. Services include treatment and interventions that are evidenced based practice. During the past year, our program and staff have had to adapt to many changes in our industry and how we conduct our services. We look forward to expanding our Parent Child Interaction Therapy (PCIT) and Parent Child Care (PC-CARE) services in the coming year.

IMPACT STORY



When she was 8 years old, Hannah entered therapy for bed wetting, sexualized behaviors, fear of the dark, nightmares, fear of separation from her grandmother, startling easily and being quick to tears. Over time, she developed a trusting relationship with her therapist. She began to talk about the sexual abuse she experienced, and the therapist worked with CPS to remove Hannah from danger and have her safely placed in her grandmother's home. By her eleventh birthday, Hannah had dramatically improved, and she was comfortable riding her bike around the neighborhood; Hannah said she was thankful that she didn't have to be afraid anymore.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



144 South L St. Dinuba, CA 93618

FAX: (855) 264-9311

PHONE: (559) 591-6680

COMMUNITY IMPACT: MENTAL HEALTH

CHILDREN'S MENTAL HEALTH



DINUBA
Children's Services



WHO WE ARE

Dinuba Children's Services (DCS) is an outpatient children's mental health program, serving the northern part of Tulare County (Dinuba, Cutler, Orosi and Surrounding areas). DCS is a contracted services provider of Tulare County Health and Human Services Agency. Our goal is to provide the highest quality of care with respect, integrity and consistency to our families.

The program provides a wide range of mental health services to children, youth and their families. These services include crisis intervention, diagnostic assessment, case management, individual and family therapy, group services, mental health rehabilitation services and medication support. We take a community-based approach that includes family involvement.

IMPACT STORY



"I had always believed that therapy would never work and that it was a waste of time. Back in April of 2022, I agreed to try therapy because my anxiety was really bad. In just over a year, I have learned useful ways to calm myself including breathing exercises and being mindful of my 5 senses. My therapist is so kind-hearted and has inspired and pushed me to challenge my anxious thoughts and to change my negative thoughts to more positive ones. Overall, I am very proud of myself and all the progress I have made. Now I think therapy is a really helpful thing, and I am grateful Dinuba Children's Services has helped me."

-Sarah M.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



711 N. Court St. Visalia, CA 93291

FAX: (844) 368-0871

PHONE: (559) 627-1490

COMMUNITY IMPACT: MENTAL HEALTH

CHILDREN'S MENTAL HEALTH



FAMILY INTERVENTION PROGRAM

TURNING POINT OF CENTRAL CALIFORNIA, INC.



WHO WE ARE

The Family Intervention Program (FIP) is a partnership between Turning Point of Central California and Tulare County Health and Human Services Agency-TulareWorks. FIP provides short-term family and child mental health services throughout the county for TulareWorks participants. We serve participants in Visalia, Tulare, Porterville, Lindsay, Dinuba, Cutler, and Woodlake. FIP provides services in the home, clinic, school, and/or other community setting. FIP works collaboratively with other community-based organizations to secure referrals, including referrals to more intensive care when appropriate. Referrals for FIP come exclusively from Tulare County Health and Human Services Agency TulareWorks. We believe that by empowering, supporting, and identifying barriers to employment, families can move toward independence and wellness.

IMPACT STORY



Noemi is a 30-year-old separated parent of 4, who initially sought counseling services for only one child, but ultimately decided they all needed mental health support. Noemi worked in the fields and thought that was her only option for employment until she was injured on the job. She felt her world was falling apart. Noemi has persevered by holding on to her faith, staying strong, actively participating in counseling, and seeking community resources to help feed her family. With the help of FIP, she has moved her family forward through significant financial burdens by improving her education and skills training. Noemi now believes she can and will work somewhere other than out in the fields as she strives to learn and obtain training to work as a medical assistant.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



1690 W. Shaw Ave. STE 201 Fresno, CA 93711

FAX: (844) 364-4599

PHONE: 559-334-6442

COMMUNITY IMPACT: MENTAL HEALTH

CHILDREN'S MENTAL HEALTH



DRAGONFLY

TURNING POINT OF CENTRAL CALIFORNIA, INC.

WHO WE ARE

The Dragonfly Program started in 2021 as a Child Welfare Mental Health Program, providing mental health services to court ordered foster youth and their families. Our dream was to create a program that impacted the lives of foster youth and families, and to establish a vibrant team with a healthy and sustainable work culture that will help retain staff for the long term, in working with a very difficult population. We are proud of the work our treatment team has done in the past year, not only in improving their clinical abilities, but also in their ability to truly have an impact on the lives of more than 500 individuals last year, with more than 85% of our closed cases qualifying as a successful completion of treatment.

IMPACT STORY



“Steven was removed from his mother’s home when he was seven (7) because she was unable to care for his daily needs. At first, he was quiet and refused to play with other children his age. After attending therapy at Dragonfly for six (6) months, he gradually started making friends at school and talking with his therapist about things that bothered him. Today, he enjoys running down the hall toward his therapy sessions and sharing “dad jokes” with our staff. He has bloomed into a very sweet little guy.”

– Dragonfly Staff

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



201 N Court St. Visalia, CA 93291

FAX: (844) 368-4079 PHONE: (559) 627-2046

145 North N. St. STE A Tulare, CA 93274

FAX: (844) 368-4079 PHONE: (559) 687-8713



COMMUNITY IMPACT: MENTAL HEALTH TAY MENTAL HEALTH



NORTH COUNTY | CENTRAL COUNTY
ONE STOP



WHO WE ARE

The North County One-Stop and Central County One-Stop are community-based clinics that provide an array of mental health and supportive services that are guided by the wellness and recovery philosophy. Services are individually tailored and provided with a whatever-it-takes approach to address the preferences and identified goals of each person. Services are easily accessible and culturally competent for children/youth 0 through 15 years of age, and transitional age youth (TAY) 16 to 25 years of age. North County One-Stop also provides services to adults 26 through 59 years of age, and older adults with severe mental illness (SMI), residing in rural underserved areas North of Tulare County. The program is funded by Tulare County Health & Human Services Agency under the Mental Health Services Act.

IMPACT STORY



Paul was 14 when he was kicked out of school for the 3rd time for his anger outbursts. School behaviors had always been a problem for him, and he was finally brought into the Onestop by his basketball coach, who saw his potential but knew he needed help stabilizing his mood. Every week, the coach brought Paul to therapy and psychiatry appointments. After a year of treatment, his moods were more stable and he was using coping skills he learned to manage his “big feelings” when things didn’t go his way. He pulled his GPA up to a 2.5 and secured his place on the basketball team. He says he plans to stay in treatment through High School and hopes to go to college on a basketball scholarship.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



117 North R ST. STE 103 Madera, CA 93637

TP FAX: (844) 802-2763 PHONE: (559) 664-9021

49774 Rd. 426, STE B Oakhurst, CA 93644

FAX: (844) 802-2763 PHONE: (559) 334-6444

COMMUNITY IMPACT: MENTAL HEALTH


TAY MENTAL HEALTH



WHO WE ARE

Hope House Madera and Hope House Oakhurst are drop-in wellness centers that provide services to adults and transitional age youth. The Mountain Community Wellness Center is located in Oakhurst and serves the eastern county region. The Hope House center is located in Madera and serves the western county region. An afterschool program for high school age transition age youth (TAY) is also operated at our Madera center. Services follow a clubhouse model allowing membership to residents of Madera County. We provide social activities, peer support, mental health education and life skills building. Access is granted to current, former, and prospective clients of behavioral health services. Hope House is made possible by the Mental Health Services Act and Madera County Behavioral Health Services.

IMPACT STORY



Peter (age 20) began attending the Oakhurst Mountain Community Wellness Center in January 2021. Peter initially hesitated to participate in the program, thinking he didn't need peer support because there was nothing wrong with him. However, something kept drawing Peter back into the center. At first, Peter said it was a great place to hang out, watch television, and play games. However, over time, Peter started to create friendships with the other participants, and before he knew it, the center became a second home. Today, Peter attends almost daily and regularly volunteers to greet new members and help around the center. Peter has even recruited other Transition Age Youth (TAY) to participate in the center.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



258 N. Blackstone Ave. Fresno, CA 93701

FAX: (844) 606-7326

PHONE: (559) 274-0299

COMMUNITY IMPACT: MENTAL HEALTH

ADULT MENTAL HEALTH



VISTA

A DIVISION OF TURNING POINT OF CENTRAL CA



ASSISTED OUTPATIENT TREATMENT

TURNING POINT OF CENTRAL CALIFORNIA, INC.



WHO WE ARE

The Vista Program is a Full-Service Partnership (FSP) funded by the Mental Health Services Act that serves those suffering from a severe mental illness (SMI). Vista can support up to 180 clients at a time. Vista's services include psychiatric evaluations, medication management, case management, individual psychotherapy, educational groups, supportive housing placement, social/educational/employment skills development, substance abuse treatment, NA/AA meetings, and assistance with applying for SSDI, GR, Medi-Cal, MISP, SDI, and other resources.

Assisted Outpatient Treatment (AOT) is an additional service provided within the Vista program that provides community-based support and court oversight of mandatory outpatient treatment by a civil (not a criminal) court. Consistent outreach efforts are designed to encourage voluntary engagement from those most resistant to mental health treatment.

IMPACT STORY



Estella is a cis-gendered female who began FSP services at Vista in 2019. She entered treatment with a mood disorder and a substance use disorder, frequent hospitalizations, relationship issues with her family, and lost custody of her children. She struggled to maintain housing and she called the on-call line weekly. She was very close to being incarcerated because of being charged with 3 DUIs, but thankfully a judge granted her leniency to engage in treatment. Over time, she engaged in regular case management, therapy, and groups. She also completed a separate substance use disorder program, DUI program, and probation. Today she has stable, independent housing, healthier relationships with her family, and is a year and a half sober. She hopes her story inspires others to enter treatment.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



3636 N. 1st St. #162 Fresno, CA 93726

FAX: (844) 563-6035

PHONE: (559) 476-2166

COMMUNITY IMPACT: MENTAL HEALTH

ADULT MENTAL HEALTH



FIRST STREET CENTER
TURNING POINT OF CENTRAL CALIFORNIA, INC.



WHO WE ARE

The First Street Center (FSC) Full Service Partnership (FSP) program is an MHA funded Full Service Partnership serving approximately 105 adult individuals with severe mental illness (SMI), referred by the County of Fresno AB 109 Probation Department. The FSC-FSP Program recorded positive outcomes for the fiscal reporting period 2022-2023 in multiple target outcomes: 89% of enrolled clients recorded no episodes of psychiatric hospitalizations; the total number of clients arrested was reduced by 59%; the total number of incarceration days was reduced by 94%; 78% of adults enrolled in FSP services experienced no episodes of homelessness and for those who did experience homelessness, the total number of days spent homeless was reduced by 75%. Services are provided to clients who are eligible for AB109, AB1810, SB317 and Fresno County's pilot version of the Whole Person Care-Like (WPCL) program.

IMPACT STORY



From his early years as a juvenile Javier's story of recovery is entangled in a cycle of treatment facilities and time served. Javier found stability once he was admitted at FSC-FSP as an AB109 client and completed inpatient Substance Use Disorder Treatment at WestCare. One of the most meaningful aspects of Javier's story is the mending of his relationship with his niece, who has become a vital source of local support for him. Through Javier's increased ability to manage his mental health, he rebuilt that relationship and rediscovered the power of family. After two years of hard work and dedication, Javier completed the terms of his probation. Today, Javier has not only achieved sobriety but also a stable and fulfilling life. He works as a house manager at a local room and board.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



MULTIPLE SITE PROGRAM

FAX: (844) 601-2973

PHONE: (855) 343-1057

COMMUNITY IMPACT: MENTAL HEALTH

ADULT MENTAL HEALTH



WHO WE ARE

RMH (Rural Mental Health) is dedicated to serving the rural areas of Fresno County. RMH seeks to help people recognize their strengths and abilities to successfully regain independence and self-sufficiency in the community. The RMH team focuses on recovery, resiliency, and wellness of the individual, with a "whatever it takes" approach. The aim of the program is to reduce psychiatric hospitalizations, incarcerations, and homelessness, increase the level of community functioning and increase education and employment participation. Services are provided at three levels of care, Full-Service Partnership (FSP), Intensive Case Management (ICM) and Outpatient (OP).

IMPACT STORY



Christine was 20 years old when she started experiencing paranoia (not trusting family and friends) delusions (feeling of a nice & mean ghost) and aggressive behaviors (denial of symptoms, refusing help and poor hygiene). She gradually became unable to keep her house clean and she lost the Section 8 assistance. She moved in with her mother, was kicked out for disobeying the rules and became homeless. She was homeless and she was so depressed and heartbroken that she was hospitalized for self-harm. Originally enrolled in Turning Point sometime in 2017 but wasn't ready to engage in treatment until 2022. Treatment has improved her relationships with family, roommates and friends. She has a stable home and she takes pride in managing her mental health.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



3855 N. West Ave. STE 110 Fresno, CA 93705

FAX: (844) 364-4599

PHONE: (559) 334-6433

COMMUNITY IMPACT: MENTAL HEALTH

ADULT MENTAL HEALTH



WHO WE ARE

The Sunrise program is a full-service partnership (FSP) program serving up to 180 adults ages 18-59 in the community. The Sunrise Program is funded in part by the Mental Health Services ACT (MHSA) and offers person-centered, recovery-oriented intensive outpatient mental health services. Services include psychiatric evaluations, medication management, case management, individual psychotherapy, educational groups, supportive housing placement, social/educational/employment skills development, substance abuse treatment, NA/AA meetings, and assistance with applying for SSDI, GR, Medi-Cal, MISP, SDI, and other resources. In FY 22/23, Sunrise met several of their goals, including reducing psychiatric hospitalizations, incarcerations, and homelessness. Sunrise operated within the program budget this year while meeting all goals regarding timeliness for access, intakes, assessments, and psychiatric evaluations.

IMPACT STORY



Antonio was referred to Sunrise by the discharge staff in the psychiatric hospital, who had seen him before and knew that he could benefit from more intensive services. He developed a trusting relationship with his case manager, who helped him get the support he needed to maintain sobriety and to go back to school and learn a trade. Within a year, he stabilized on his medications and got a job with a local contractor and moved out of the room and board, into his own apartment. Antonio is well-liked by his peers and hopes to find ways of giving back by volunteering in the coming months.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



201 N. Court St. Visalia, CA 93291

FAX: (844) 368-4079

PHONE: (559) 627-2046

COMMUNITY IMPACT: MENTAL HEALTH


ADULT MENTAL HEALTH



WHO WE ARE

The North County Mobile Unit brings mental health services to children, youth, adults and older adults in rural areas that are unserved or underserved. The North County Mobile Unit is a contracted service of the Tulare County Health & Human Services Agency under the Mental Health Services Act. In addition to the stationary office site, the program has a mobile unit that is modified and equipped to function as a primary care and mental health clinic. The program performs outreach and expands services to rural communities to eliminate ethnic disparities in accessibility, and availability of mental health services. The emphasis is on personal and community wellness, which includes the concepts of recovery and resiliency. Services foster positive experiences which enhance good problem-solving skills, optimism and hope.

IMPACT STORY

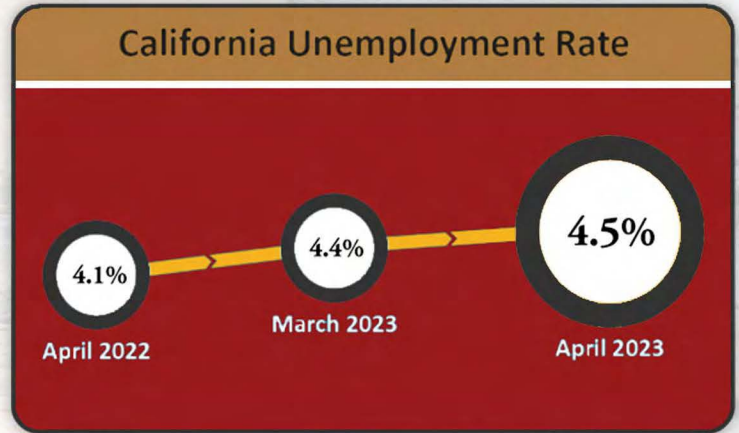


Antonio worked as a mechanic for many years while his children were young but when his wife died from cancer, his world fell apart. The children were in High School at the time and they remember their dad being so depressed that he couldn't get out of bed; they would have to grocery shop and scrape together money to pay the household bills. When the Mobile Unit came to town, they convinced their dad to see services. Antonio connected with the staff, engaged in therapy and was eventually assessed by a psychiatrist and was prescribed medications that allowed him to be "his old self again." He got a job at a local autobody shop and he is on the road to recovery.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.

COMMUNITY ISSUE: UNEMPLOYMENT & FINANCIAL INSTABILITY

“If something is important enough, even if the odds are against you; you should still do it.” -Elon Musk



Since April 2020, California has gained 3,120,000 jobs. A monthly average gain of 86,667.







The Community Action Partnership Grant helps participants overcome barriers to employment by assisting with funding for groceries, school supplies, medical co-pays, vision screenings, housing deposits, transportation and emergency clothing.

3.12 Mil.
Since March 2020



86,667
Monthly Avg.



California Labor Force	Month-over Change (March 2023 - April 2023)	Year-over Change (April 2022 - April 2023)
 *Civilian Labor Force (19,404,300)	 +32,700	 +157,500
 Total Civilian Employment (18,536,600)	 +25,200	 +81,200
 Unemployment (867,600)	 +7,400	 +76,100

* Labor force by place of residence, including workers involved in trade disputes



ADULT & YOUTH *Employment*



WHO WE ARE

Turning Point provides employment services to Monterey County residents 18 and over who reside in the highest poverty areas of Monterey County. Services include vocational training, on-the-job training to include adult offender population, work experience opportunities, direct job placement and supportive services. Job search services include individual and group training such as resume development, interviewing, cold calls, phone etiquette, references, job leads, job shadowing, job fairs, employer information, application completion and temp agency placements. This year, we are most proud of the Green Cadre Food Insecurity projects that have directly met the food needs of at-risk Monterey County residents through community gardens, food distribution, analyzing and identifying Monterey County food deserts, and identifying solutions for food waste. These and other projects promote healthy eating and healthier living.

IMPACT STORY



Theresa was placed into the Turning Point AB109 Housing Program by her Parole Agent in March of 2023. She came to the Program reluctantly and only because it was mandated. Theresa expressed a general lack of enthusiasm for the program at first, stating she didn't think it had anything to offer her but, Theresa wanted a job so she took full advantage of the Turning Point Employment Program. Theresa's on-the-job training experience was at Dorothy's Place, a non-profit dedicated to assisting the homeless population. She has excelled in her chosen field of work and was recently hired as a full-time employee of the company. Theresa is on track to leave Turning Point soon to start her new life. "Turning Point believed in me before I could believe in myself."

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



1638 L Street Fresno, CA 93721

FAX: (844) 377-1293

PHONE: (559) 499-2683

COMMUNITY IMPACT: ANCILLARY

EMPLOYMENT & ANCILLARY



WHO WE ARE

The Turning Point Payee program in Fresno assists individuals in administering their Social Security, Veteran’s benefits, or private funds. By naming Turning Point as their Payee, the individual receiving benefits is assured of professional assistance with personal budgeting and accurate payment of monthly expenses. The program ensures that cash benefits disbursed by the Social Security Administration and other public agencies are spent in the recipient’s best interests and fully accounted for. The payee program assists many long-term clients who have relied on our help to maintain monthly budgets so that all their bills are paid, and all their daily personal needs are met, supporting financial independence. This year, the Payee Program served 355 clients with \$3,795,992.40 in client funds.

IMPACT STORY



Joy has been with the Payee Service program since February 2010. Joy struggled to pay her bills on time and would experience debilitating anxiety. When Joy joined the Payee program, she was guarded and slow to trust anyone with her money. Joy often communicated harshly with the staff because she was fearful her bills would not be paid on time or at all. Eventually, she developed trust with the team through the staff’s persistence and learned to communicate effectively, manage her funds, anticipate what monthly bills must be paid, and building considerable savings. When asked if she wished to become her own payee, Joy declined, stating that she couldn’t imagine her life without the support of the Payee Service Program.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.

COMMUNITY ISSUE: SUBSTANCE USE DISORDERS

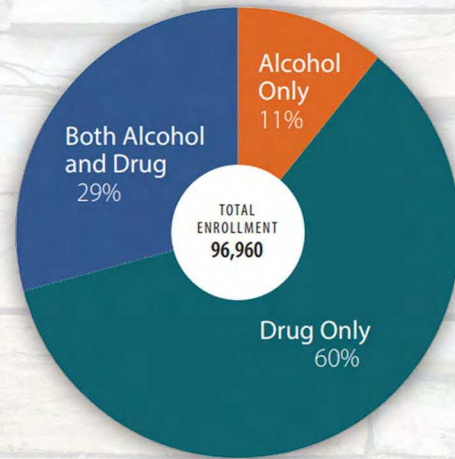
“Yes, I am in recovery, because even though today was hard; I’m still choosing to be here tomorrow.”



Treatment for substance abuse disorder in state or county contracted programs

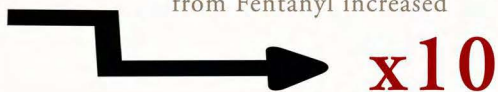
Substance Use Treatment by Drug Type, California, 2019

SINGLE-DAY COUNT



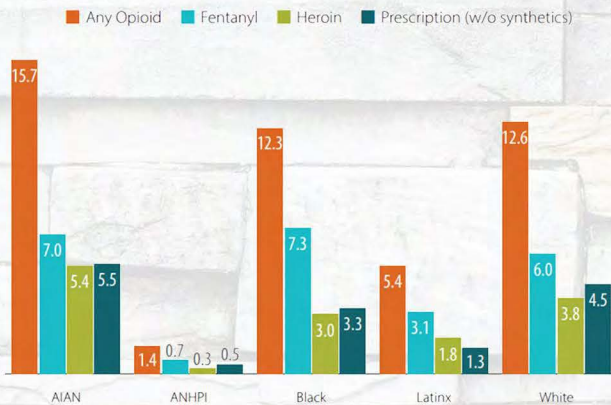
STATEWIDE

From 2015-2019 the death rate from Fentanyl increased



Opioid Overdose Deaths by Race/Ethnicity, California, 2019

RATE PER 100,000 POPULATION (AGE-ADJUSTED)



Commercial HMO and PPO health plan members with an alcohol or other drug dependence diagnosis received care that met the national quality standard of an initial treatment visit within 14 days of diagnosis

3.54%

was the percentage of California's population that reported opioid misuse in the last month.

7.28%

of the population in California reported needed treatment, but were unable to get it.

1 Centers for Disease Control and Prevention <https://www.cdc.gov/>

2 Stanford Institute for Economic Policy Research (SIEPR) (2022). <https://siepr.stanford.edu/>



2731 West Olive Ave. Fresno, CA 93728

FAX: (844) 337-7303

PHONE: (559) 233-5096

COMMUNITY IMPACT: MENTAL HEALTH

DRUG & ALCOHOL RECOVERY SERVICES



Quest House



WHO WE ARE

Quest House is a structured 30 to 90-day residential Substance Use Disorder (SUD) treatment facility. The program is a “live-in facility” focusing on assisting individuals serious about recovery and learning to develop a sober lifestyle. Quest House provides intensive SUD programming. The length of stay is based on the individual's needs, with reassessment occurring every 30 days. Quest House serves adults with a primary substance use diagnosis and can support individuals living with co-occurring disorders. The program requires participation in daily recovery activities and groups. The Quest House contracts with Madera County Behavioral Health Services, the Fresno County Department of Behavioral Health, and the California Department of Corrections and Rehabilitation (CDCR) Specialized Treatment for Optimized Programming (STOP). The program receives Drug Medi-Cal and CDCR funding. Quest House served 340 individuals and provided 5,482 days of intensive treatment throughout the year.

IMPACT STORY



Drugs and alcohol surrounded Eddie's childhood, and violence was common in his home. He doesn't recall when he lost the ability to say no to drugs and alcohol or when he developed an addiction that made him believe that he was beyond help. From 2004-2015, Eddie was in and out of prison. Eddie was released to the Quest House, he got a sponsor, worked the Alcoholics Anonymous 12 steps, became a sponsor, is a California AA coordinator, runs a 24-hour AA hotline with eight volunteers, and serves on multiple health and institutional panels to share his experience and inspire hope. Eddie is a proud father, big brother, son, and productive member of society, and he looks for every opportunity to give back to the community.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



3636 N. First St. #135 Fresno, CA 93726

FAX: (844) 563-6035

PHONE: (559) 225-1464

COMMUNITY IMPACT: MENTAL HEALTH

DRUG & ALCOHOL RECOVERY SERVICES



FIRST STREET CENTER



WHO WE ARE

The First Street Center-Outpatient program is an outpatient substance abuse program serving adult individuals in need of substance use disorder treatment and/or mild to moderate mental health support. Individuals are referred by the County of Fresno AB 109 Probation Department who are currently on AB109 probation or on pretrial. FSC-OP provides comprehensive mental health/co-occurring services and works in conjunction with the Fresno County Probation

Department to fulfill agreed-upon treatment goals. FSC-OP focuses on the client's strengths/abilities to successfully gain independence and self-sufficiency in the community. The program provides daily program rehabilitation and support, substance use disorder/mental health assessments, individual counseling/therapy, care coordination, mental health and SUD educational/process groups, psycho-pharmacological treatment, referral for inpatient substance abuse treatment if desired, and probation/court engagement. The program's goals are to reduce recidivism, reduce substance use, reduce psychiatric hospitalizations, and reduce homelessness.

IMPACT STORY



Martha's family abandoned her when she was in her early teens and her drug use eventually resulted in a lifetime of physical injuries, inability to keep a job, and nightly couch surfing for lack of a stable home. Things were at their worst when she suffered a miscarriage, the suicide of her roommate, and a felony DUI in 2020. Martha was released from pretrial custody with an ankle monitor, mandated 20 months of treatment at FSC-OP and a whole lot of anger. Her case manager, Moses, worked patiently to earn her trust and advocated for her with the judge to grant probation vs. prison time. Throughout her treatment, he reminded her "it's who you are today, that matters." Today, Martha has completed her treatment and her probation, has a stable home and a part time job.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



1845 S. Court St. Visalia, CA 93277

FAX: (844) 327-8496

PHONE: (559) 732-5550

1905 S. Court St. Visalia CA 93277

FAX: (844) 327-8496

PHONE: (559) 972-7547

COMMUNITY IMPACT: MENTAL HEALTH

DRUG & ALCOHOL RECOVERY SERVICES



Visalia Reentry

COURT STREET TRANSITIONAL CENTER



WHO WE ARE

The Visalia Reentry Center (VRC) is a State of California Department of Health Care Services (DHCS) licensed adult residential alcohol and drug abuse treatment facility. VRC assists residents in learning personal management and community survival skills to promote a drug-free lifestyle, establish stable income sources through work or public benefits, secure housing, develop practical tools for problem-solving, and develop high self-esteem. VRC served 387 participants throughout the year and provided 7,097 days of intensive treatment, leading to 53 residents completing the program.

Court Street Transitional Center (CSTC) is a six-bed dorm-style residence next to the Visalia Reentry Center. CSTC provides a clean, safe, structured, sober living environment that allows residents to utilize the available resources. Residents may stay at CSTC until independent living is obtained, up to one year, or until the funding contract expires. CTS served 75 participants, with an average stay of 90-120 days.

IMPACT STORY



John had been troubled with an extensive substance use history, which included chronic methamphetamine, alcohol, and fentanyl use. He also struggled with severe mental health issues, which were considerable barriers that impeded his recovery. After his third attempt at VRC, he embraced the recovery process and completed intensive residential treatment and he enrolled in the Ventura Enhanced Fire Fighter Training program, which led to his employment with Cal Fire as a full-time firefighter. Since he completed treatment at VRC, he has return to the program to inspire his peers and regularly assists them with enrollment into the Enhanced Fire Fighter Training Program. We are genuinely proud of John's accomplishments and positive impact on the recovery community.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.

COMMUNITY ISSUE: CRIMINAL JUSTICE INVOLVEMENT

“Never be a prisoner of your past. It was a lesson, not a life sentence.”



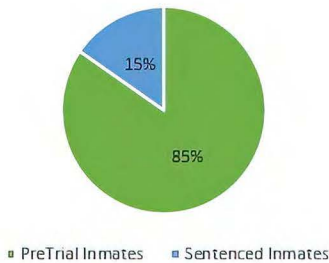
California Currently Operates 32 State-Owned Prisons and 1 Leased Prison. As of January 18, 2023, CDCR was responsible for incarcerating a total of about 95,600 people - 91,300 men, 3,900 women, and 400 nonbinary people.



95,600

Total Incarcerations
[STATE OF CALIFORNIA]

Average Daily Population in Fresno County Jail 2023



bit.ly/3FQO12f



Cost of an inmate being housed in Fresno County Jail
\$520 per day and **\$189,800** annually.

CAUSES OF RECIDIVISM

Social interactions during incarceration

Lack of employment and economic opportunity

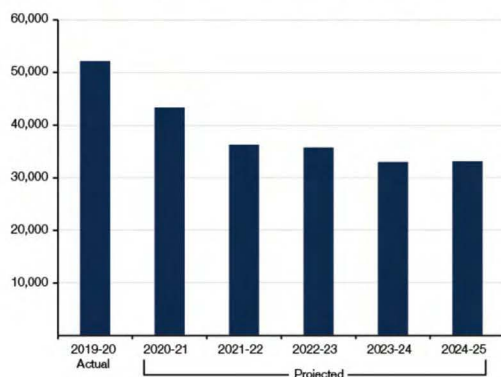
Depression

Lack of reintegration into society

An unchanging lifestyle and social circle upon release

The underlying problems causing crime not being treated during incarceration

Parolee Population Expected to Decline Significantly



LAOA

bit.ly/3FS67AN

Changing California's 70% recidivism rate is 100% possible

In order to stop people from committing crimes during their first year release after a lengthy prison sentence, we need to address the set of conditions that might motivate parolees to break the law in the first place. Recidivism CAN be prevented – but only if we invest significant resources in community-based re-entry services like job training and placement, housing, individualized case management, mental healthcare, and substance abuse counseling.”

- Nicole Deane

<https://plantingjustice.org/planting-justice/changing-california/>



2369 South G Street, Fresno CA 93721

FAX: (844) 262-1899

PHONE: (559) 233-0515

COMMUNITY IMPACT: CRIMINAL JUSTICE

COMMUNITY REINTEGRATION



Belgravia Center

WHO WE ARE



This facility provides structured sober living reentry housing services for justice-involved participants.

Fresno County Probation: AB-109 Realignment Division – Provides participants on active probation or pre-trial supervision at Belgravia Center assistance with temporary housing and developing an awareness of their needs to complete supervision and gather resources and skills to gain employment and maintain sobriety.

Specialized Treatment for Optimized Programming (STOP) – In collaboration with WestCare of California, we provide sober living to eligible participants.

Long Term Offender Recovery Residence (LTORR) – The California Department of Corrections and Rehabilitation (CDCR) LTORR program is designed to support State parolees released after a long period of incarceration.. Services include reentry transition skills, community resource linkage, money management, education, literacy, job readiness, employment development, drug and alcohol education, victim awareness, interpersonal relationship building, healthy lifestyles, conflict resolution, and coping skills.

IMPACT STORY



Emily was at the height of her addiction when she experienced homelessness, unemployment, mental health challenges, and criminal justice involvement. After her release from custody, Emily was referred to Belgravia Center by her Probation Officer and arrived on February 2, 2023. Emily quickly acclimated to the Belgravia Center, participating in the onsite groups, and obtained essential tools to remain sober and begin job-searching. Emily has successfully maintained her sobriety for over a year, secured employment, gained valuable coping skills, increased visitation with her children and is enjoying her sober lifestyle. "Having a team and a support group here at Belgravia has allowed me to stay focused, keep a positive mindset, and continue my journey and sober lifestyle."

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



1100 Union Ave. Bakersfield, CA 93307

FAX: (844) 252-4942

PHONE: (661) 861-6111

COMMUNITY IMPACT: CRIMINAL JUSTICE

COMMUNITY REINTEGRATION



Kennemer MCRP



WHO WE ARE

The Male Community Reentry Program (MCRP) is at the Ken Kennemer Center in Bakersfield, California, where eligible inmates committed to a California Department of Corrections and Rehabilitation (CDCR) institution to serve the end of their sentence in the community instead of confinement. The MCRP provides linkage to various community-based, rehabilitative services that assist with substance use disorder treatment, mental health care, medical care, employment, education, housing, family reunification, and social support. Residents are subject to electronic monitoring and can seek and when residents get jobs, 75% of their income is put in a trust account until they complete the program. Throughout the year, Kennemer MCRP served 143 male residents and supported 125 residents with completing the program and successfully reentering the community.

IMPACT STORY



Manny had a difficult childhood growing up in a neighborhood with high crime. Manny was considered a bright student and performed well in school. Despite his academic abilities, Manny got into dealing drugs and committing minor offenses, which led to his involvement with the justice system and serving time in state prison. Manny was released to the Kennemer Center on September 15, 2022, and began working with the onsite job developer to get back into school. Manny is enrolled at Bakersfield College and maintains a 4.0 grade point average. He volunteers with the college to assist other residents and justice-involved individuals with enrollment in the college. Manny is well on his way to getting his Bachelor's degree and completing his two-year prison term.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



116 E. San Luis Street Salinas, CA 93901

FAX: (844) 380-3244

PHONE: (831) 422-9171

COMMUNITY IMPACT: CRIMINAL JUSTICE

COMMUNITY REINTEGRATION



AB-109 *Housing*



WHO WE ARE

This program seeks to facilitate a healthy and successful transition to self-sufficient community living for residents. An individual program is planned, with recovery and gainful employment as top priorities. Opportunities and privileges are based on a behavior modification process. In addition to food and shelter, residents are offered vocational evaluation and counseling, job placement, family reunification, substance use treatment, victim awareness classes, life skills classes, literacy assistance, AIDS prevention education, access to religious services, AA/NA meetings, and a PREA Support Center. The program helps participants achieve financial stability, establish a savings account, get involved in constructive and lawful leisure-time activities, and develop personal meaning in faith, values, and a sense of purpose for their lives.

IMPACT STORY



In July 2022, the Monterey County Probation Department referred Timothy to the program due to his unhoused status. Once Timothy arrived at the program, he began to work diligently to accomplish his goals and become a productive citizen. Timothy shared that he adopted the mantra “looking for the silver lining” in all his life dealings. During his stay, his self-esteem grew as he established employment working for a non-profit and attended the Daily Reporting Center. Timothy was selected to be his father’s estate and financial executor when he passed and he worked tirelessly to understand and resolve his father’s matters while saving \$4,000, and started a family.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.




1638 L Street Fresno, CA 93721
 FAX: (844) 587-6413 PHONE: (559) 237-0846

COMMUNITY IMPACT: CRIMINAL JUSTICE

COMMUNITY REINTEGRATION



WHO WE ARE

Turning Point offers aftercare substance abuse treatment, prevention, and mental health treatment to justice-involved individuals. The Aftercare program provides a comprehensive program of individual counseling, drug screening, and Moral Reconciliation Group Therapy to facilitate the cessation of all illegal substance abuse. The program's primary goal is to provide those with a substance abuse history with relapse prevention skills so they can live in the community successfully. An individual who remains in the community and lives a productive life without drugs or disabling mental health issues benefits the community. Services are provided under contract with the U.S. Court System. During the 22/23 fiscal year, the program served 335 clients and supported 53 clients with completing supervision and reintegrating into the community.

IMPACT STORY



Stacy began using drugs during her time as a victim of human trafficking. She picked up a Federal case for selling drugs to support her drug habit. After prison, she entered a 90-day residential treatment program and completed it successfully. She started with Aftercare in August of 2022. She has had no violations during her year in treatment with the Federal Aftercare Program, completing services in August 2023 at the direction of probation due to her treatment progress. Stacy enrolled in “Magdalene Hope” in Bakersfield, a faith-based program that trains people to help victims of Human Trafficking. She will live on campus while attending training and educational classes. Stacy said that she has a “purpose” in life for the first time in years.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



3547 S. Golden State Blvd. Fresno, CA 93725

FAX: (844) 364-4599

PHONE: (559) 233-2663

COMMUNITY IMPACT: CRIMINAL JUSTICE

COMMUNITY REINTEGRATION



Golden State FBOP



WHO WE ARE

The Golden State Residential Reentry Center (RRC) in partnership with the Federal Bureau of Prison (FBOP), program is geared toward each resident's progressive self-sufficiency goals, including job readiness, high accountability for whereabouts and finances, substance abuse education, victim awareness, and integration and transition assistance as they transition into the community. The facility is co-ed and houses 40 residents and 20+ residents in Home Confinement through GPS monitoring.

Community Treatment Services (CTS) – also in partnership with the Federal Bureau of Prison (FBOP), the program provides outpatient-based substance use and mental health treatment to reduce recidivism and support reentry into the community. By addressing meaningful issues that directly address maladaptive behaviors, the program builds pro-social skills and helps participants identify effective coping mechanisms.

IMPACT STORY



Carlos entered the Golden State RRC Program in late September of 2022 with a significant history of incarceration, an open mind and a new take on life. Carlos found employment within the first two weeks at the local Missions Foods Company but when he learned that his son was diagnosed with Cancer, he decided to work nights at OK Produce to support his family and attend Trucking School and was awarded his Class A Truck Driver's License and eventually, a truck driving position at OK Produce. Carlos has completed the Golden State RRC program, and his journey is a testament to the success one can achieve at the RRC

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



1100 Union Ave. Bakersfield, CA 93307

FAX: (844) 252-4942

PHONE: (661) 861-6111

COMMUNITY IMPACT: CRIMINAL JUSTICE

COMMUNITY REINTEGRATION



S.T.O.P *Program*



WHO WE ARE

The Specialized Treatment for Optimized Programming (STOP) at the Ken Kennemer Center is a short-term (90-day), intensive, inpatient, residential drug treatment program instituted through the California Department of Corrections and Rehabilitation (CDCR) and WestCare California.

The focus is to assist supervised male parolees whose lives have been negatively impacted by a cycle of alcohol and drug addiction. The program provides comprehensive behavioral healthcare that supports a life free of substance use and justice involvement by addressing criminogenic thinking through cognitive behavioral interventions. The program offers a structured, compassionate, supportive environment fostering integrity, dignity, and purpose.

IMPACT STORY



Art had grown up in a home environment where drug use was the norm. This led to his drug use dropping out of high school. Art turned to selling drugs, which resulted in his involvement with the justice system. He became accustomed to being in and out of prison due to his substance use and criminal activity. Once Art was enrolled in STOP at the Ken Kennemer Center, he began to learn about the origins of his addiction and how to recognize triggers associated with people, places, and things that contributed to his substance use. Art gained and maintained his sobriety and shortly afterward found gainful employment with a local oil company. As an accomplished oil rig worker, Art saved over 35,000.00 dollars while participating in the STOP program. Art completed the program and was able to purchase his first car and live with his family.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.

COMMUNITY ISSUE: HOMELESSNESS

“Seven out of ten Americans are one paycheck away from being homeless”



COMPLEX CAUSES. Homelessness in California’s Central Valley is most often caused by the lack of affordable housing, drug addiction, untreated mental illness and job loss.¹



The 2023 PIT Count Identified:³

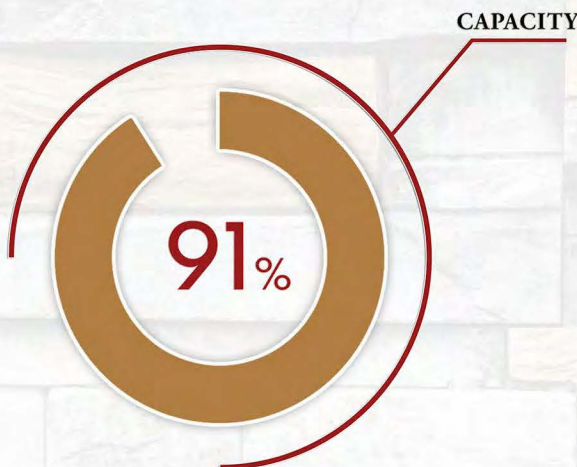
4,500

Unhoused Individuals

A 7% Increase from last year.

The Fresno-Madera region has used state and federal funding to provide **3,814** year-round beds for unhoused residents.

91% are filled, and most shelters remain fully occupied on a daily basis.



SERVICE NEEDS:

Case Management

Housing Location

Meals

Life Skills Training

Laundry

Linkages to community services and resources, Assistance with enrollment in mainstream benefits, and transportation.

3 TYPES OF HOUSING THAT ARE NEEDED IN CALIFORNIA’S FRESNO COUNTY TO HELP OUR NEIGHBORS OVERCOME HOMELESSNESS:

EMERGENCY SHELTERS

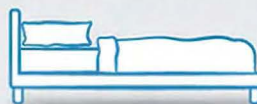
Short-term shared housing traditionally focused on ensuring survival and maximal capacity



Ideally provide stays up to one month

TRANSITIONAL HOUSING

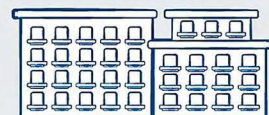
Typically apartments or shared housing, with services to move people to permanent housing



Ideally provide stays 90 days (adult/family) 180 days (youth/young adults)

PERMANENT SUPPORTIVE HOUSING

Long-term apartments or shared housing typically with wrap-around services for people with serious disabilities



Provides ongoing housing subsidy



777 Parkway Drive Fresno, CA 93728

FAX: (844) 587-6413

PHONE: (559) 334-6429

COMMUNITY IMPACT: HOMELESSNESS

EMERGENCY & SUPPORTIVE HOUSING



Journey Home



WHO WE ARE

Journey Home Room Key Hotel is a low-barrier entry 76 Room facility on North Parkway Drive for homeless individuals, with the goals of securing housing for those that would otherwise remain homeless. Low barrier housing has no requirements concerning income, sobriety, or compliance with mental health treatment. Partners and pets are welcome and storage space is available for their personal belongings. Journey Home provides food, shelter, hygiene supplies, and case management. Staff also provide linkages to diversion services, mental health services and alcohol and drug treatment services. Many residents benefit from the on-site life skills training that helps them integrate into a healthier, more productive lifestyle.

IMPACT STORY



Sam entered Journey Home after eleven months living in a car and on the streets. He was assaulted multiple times and became addicted to stimulants to keep him awake at night to prevent additional attacks and alcohol to help him sleep during the day. The housing first model meant that he could stay at the shelter while he participated in outpatient drug treatment and AA groups. He got sober, secured a part time job at a local restaurant and saved enough for the deposit to rent a room. When asked about his journey he said, “the best part about it is that I don’t have to be afraid to go to sleep anymore.”

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



2904 E. Belgravia Ave. Fresno CA 93721

FAX: (844) 364-4599

PHONE: (559) 334-6402

COMMUNITY IMPACT: HOMELESSNESS

EMERGENCY & SUPPORTIVE HOUSING



WHO WE ARE

The Welcome Center is a 30 bed dormitory style triage shelter serving individuals who are experiencing homelessness. The Welcome Center is a low barrier shelter defined as there are no specific requirements in regard to income, sobriety, or mental health treatment/compliance.

Partners and pets are welcome and a storage area is set aside for a predetermined amount of personal belongings. The Welcome Center provides shelter, three daily meals, hygiene supplies, case management, and services that are housing focused. The Welcome Center also serves as an access site which tracks individuals in the Coordinated Entry System, providing a single point of entry to help identify the needs of each individual or family, and access to services relating to their immediate needs.

IMPACT STORY



Tina had been through numerous traumatic events as a young lady while she was unsheltered on the street. When she arrived at The Welcome Center at the end of February of 2023 she was motivated to find a home where her daughter could visit. She was matched to Fresno Housing Emergency Housing Voucher March of 2023, and into her own apartment in August of 2023 that was furnished through assistance from Wings Advocacy. Tina says the Welcome Center helped her dream come true. These days, her daughter visits frequently and they had plans for many slumber parties together- “just mama and daughter.”

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



1415 W. Olive Ave, Fresno, CA 93728

FAX: (844) 587-6413

PHONE: (559) 442-8075

COMMUNITY IMPACT: HOMELESSNESS

EMERGENCY & SUPPORTIVE HOUSING



Golden State TRIAGE



WHO WE ARE

Golden State Triage Center (GSTC) is a 48-room motel-style triage facility for homeless individuals. GSTC is a low barrier shelter, meaning that there are no requirements with regard to income, sobriety, or compliance with mental health treatment. Partners and pets are welcome and storage space is available for their personal belongings. Golden State Triage Center provides food, shelter, hygiene supplies, case management, diversion services and life skills training. All services are housing focused. In January 2021, Golden State Triage Center moved locations and in doing so, increased capacity to serve more individuals and households experiencing homelessness. GSTC went from a maximum of 37 beds to being able to serve 48 households.

IMPACT STORY



Miles was 45 when his teen daughter died in a car crash, he became depressed, lost his job, he and his wife divorced and she moved out of the state. He slept on the couches of friends for a while but eventually they asked him to leave. He made his way to Golden State Triage where he was matched with community resources that helped him move into permanent supportive housing. He has returned to a technical school where he hopes to graduate and work in the HVAC industry. "I am ready to start a new chapter in my life because that is what my daughter would want for me."

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



933 N Parkway Dr. Fresno, CA 93728

FAX: (844) 587-6413

PHONE: (559) 334-6431

COMMUNITY IMPACT: HOMELESSNESS

EMERGENCY & SUPPORTIVE HOUSING



Sage Commons



WHO WE ARE

Sage Commons is a 105 room low barrier triage shelter for adults experiencing homelessness. Sage Commons staff utilize the housing first model, the belief that every person deserves housing regardless of barriers faced. There are no requirements regarding identifying documents, income, sobriety, nor compliance with mental health treatment. Case management services are provided on-site in order to assist guests obtain a safe housing opportunity and end their homeless experience. Sage Commons staff understands that all guests have varying life experiences and thus varying needs. All staff work with guests to promote beneficial life skills, develop self-sufficiency, and receive appropriate services, including employment, mental health treatment, alcohol or substance abuse rehabilitation facilities, payee services, or medical services. Sage Commons staff are on-site and available 24 hours a day to assist guests' needs and respond to any crises.

IMPACT STORY



Roger, 72, became homeless around 2021 due to an apartment fire. He lived with his friend temporarily, in his car for a few months and went to warming centers during the winter. In March 2023, he moved to Sage Commons and received assistance with transportation, case management, housing navigation, and was eventually matched to an Emergency Solutions Grant (ESG) program from Poverello House. His ESG Case Manager assisted him with applying for Brandhaven, an apartment home for seniors and he moved in October 2023. When asked about his experience at Sage Commons he said, "My experience at Sage Commons has taught me to be disciplined. God is good! Roses are red, the ocean is blue, God answers prayers, I hope you do too."

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



1638 L Street Fresno, CA 93721

FAX: (844) 327-8785

PHONE: (559) 233-2663

COMMUNITY IMPACT: HOMELESSNESS

EMERGENCY & SUPPORTIVE HOUSING



Bridge Point



WHO WE ARE

The Turning Point Bridge Point Triage Program opened on February 15, 2015, in the former Transitional Living Center (TLC) house. Bridge Point is funded by Fresno City and is a participating member of the Fresno Madera Continuum of Care Coordinated Entry System (FMCoC) which provides coordinated homeless housing and services to those experiencing homelessness. Bridge Point is a low-barrier, 30-bed (dormitory style) triage shelter that offers a clean, safe and structured environment that allows adult guests to stay a maximum of 90 days. Bridge Point offers case management and daily living skills along with other supportive services to help maximize housing stability, prevent reoccurrence of homelessness and ultimately address barriers that hinder self-sufficiency

IMPACT STORY



Donny was 42 years old, single, unemployed, Hispanic male entered into the shelter in June of 2023 having experienced homelessness for over 12 years, starting with the passing of his mother. A few weeks into his stay at Bridge Point, he obtained employment in north Fresno with non-traditional work hours and with the help of staff, secured a bicycle along with maintenance accessories so that he could safely ride to and from work. In two short months, Donny had saved enough earnings from employment to obtain a rental studio with no ongoing subsidy. Reflecting back on his progress, Donny said, "I have done everything I needed to so that I can save money and move into a safe place. This shelter was designed to help people like me.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



959 N. Parkway Dr. Fresno, CA 93728

FAX: (844) 587-6413

PHONE: (559) 334-6431

COMMUNITY IMPACT: HOMELESSNESS

EMERGENCY & SUPPORTIVE HOUSING



Victory Village



WHO WE ARE

Victory Village is a 60 unit 24 hour/7 days a week temporary shelter that opened on June 1, 2023. Since then, we have served 108 clients. We provide clients with food, hygiene and bedding as well as a unit furnished with a microwave, refrigerator, pillows and a bed. Staff works alongside clients to develop a housing plan, identify and address barriers during that plan, as well as acquire needed documentation and complete forms for housing. We work to connect our clients with other mainstream services such as health, behavioral health and social service agencies. Some of the other resources that we provide include, vouchers for ID's, Social Security Cards, Birth Certificates, as well as application fees for housing and bus tokens/transportation to social services and healthcare appointments.

IMPACT STORY



Byron was homeless for over a year before he found Victory Village. Three months into his stay, he says he has already been helped with vouchers, food stamps, Medi-Cal and he has gotten his California State Driver's license reinstated. He says the staff treat him well, and he is motivated to follow the rules and keep making progress. He is thankful to be heading in the right direction, you just have to follow the rules and remain focused. It just takes time, and the right motivation. "Thank you for all the help so far, it sure beats a canal bank!"

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



4135 E. Olive Ave. Fresno, CA 93702

FAX: (844) 563-3243

PHONE: (559) 276-3934

COMMUNITY IMPACT: HOMELESSNESS

EMERGENCY & SUPPORTIVE HOUSING



Stasis Center



WHO WE ARE

The Stasis Center is considered a Permanent Supportive Housing Program and is funded by the U.S. Department of Housing Urban Development (HUD) and County of Fresno Department of Behavioral Health. The apartments provide housing for individuals who were formerly homeless. The program is designed to encourage the mentally ill individual to develop independent living skills, maintain stable functioning, and to work toward economic self-sufficiency. The 16-unit apartment complex, with 24-hour staffing, assists individuals to learn daily living skills, money management skills, socialization skills, and how to access outside resources to help with return to work or school. Facilities include on-site staff offices and group training areas. All services are offered on a voluntary basis and are selected by the resident.

IMPACT STORY



Ty struggled to keep his life on track ever since he was a teen because he had an anger problem. When he was 20, he left his dad's house because they used to fight a lot and he was hospitalized for suicidal thoughts. He spent some time at Poverello House and then was accepted into Stasis. He got connected with Fresno County Mental Health, saw a psychiatrist, and in a few months, was able to stay calm and focused in a way that was new for him. He got SSI and food stamps and he made friends. Now he says his favorite thing is to play his guitar in the park because it gives him hope; "it makes me feel peaceful, like maybe things aren't so bad after all."

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



48978 River Park Rd. Oakhurst, CA 93644

FAX: (844) 364-4599

PHONE: (559) 233-2663

COMMUNITY IMPACT: HOMELESSNESS

EMERGENCY & SUPPORTIVE HOUSING



Serenity Village



WHO WE ARE

Serenity Village is a permanent supportive housing program for individuals experiencing homelessness and is funded by the U.S. Department of housing and Urban Development (HUD). Seven apartment units in Oakhurst, California are utilized to house single, chronically homeless adults. Residents participate in services that foster successful transition to unsubsidized housing.

The following services are available at Serenity Village: rental assistance, transportation assistance, case management, life skills workshops, independent housing and linkages to other resources that are essential for resident success

IMPACT STORY



Eddie has battled severe addiction and mental health issues over the course of his life and he was homeless, living under a bridge in Oakhurst when he heard about Serenity Village in 2016. By that time, he had lost custody of his son and his relationships with friends and family were strained. With the help of Serenity Village, over the course of three years, Eddie has secured mental health services and addiction recovery, has a stable home, attends college, has repaired his relationships with family and friends and has weekend visitations with his son. Eddie is looking forward to graduation, starting his own lawn service business and moving out with his son in a place of their own.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



1475 E. Bulldog Ln. #109 Fresno, CA 93210

FAX: (844) 262-1679

PHONE: (559) 276-3934

COMMUNITY IMPACT: HOMELESSNESS

EMERGENCY & SUPPORTIVE HOUSING



Family Villa



WHO WE ARE

Family Villa is a Permanent Supportive Housing program housing 26 families in a 2 or 3 bedroom fully furnished apartment and is located in Fresno near California State University, Fresno, and funded by the U.S. Department of Housing and Urban Development and the County of Fresno. The program is designed to permanently house homeless families whose head of household has a verifiable disabling condition and homelessness (per HUD’s definition of disabling condition and homelessness).

Family Villa works with families with children 18 years of age and under only, no single individuals. Family Villa utilizes the Housing First Model, which is an approach to serving people experiencing homelessness that recognizes a homeless person must first be able to access a decent, safe place to live, that does not limit length of stay (permanent housing), before stabilizing, improving health, reducing harmful behaviors, or increasing income.

IMPACT STORY



“The program gave me and my son and daughter housing and stability for long enough that I was able to get on my feet and earn a college degree without having the extra stress of bills and childcare. When I was ready, I was able to get a job and start working, which also allowed me to save enough money to be able to move out of the program and be independent while having the knowledge of budgeting and general life skills that have changed my life for the better.” Andrea was a single mother of 2 living in a motel, who after 3 years in the program, secured permanent housing with no subsidy.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.



4415 N. Clark, Apt. 1 Fresno, CA 93726

FAX: (844) 262-1706

PHONE: (559) 248-9445

COMMUNITY IMPACT: HOMELESSNESS

EMERGENCY & SUPPORTIVE HOUSING



Falcon Court



WHO WE ARE

Falcon Court is a 52 bed, 40 unit permanent housing program for individuals and families. Falcon Court operates under the 'Housing First model" offering housing without preconditions such as sobriety, a minimum income threshold, or service participation. The goal of the Housing First Model is rapid placement and stabilization in permanent housing. This model allows us to accommodate those that might not otherwise be able to rent, while helping them to reestablish rental history. Once a client is accepted they will move into a furnished apartment. Falcon Court offers weekly Case Management meetings, Life Skills Workshops, service linkage. quarterly on site medical care, on site assistance with Social Security Income applications, crisis intervention, conflict resolution, transportation. and linkages and coordination with In Home Supportive Services.

IMPACT STORY



Jeanine is a 52-year-old African American single parent who rose above the circumstances of being displaced from her home. In November 2018, tragedy struck the family as a devastating fire tore through their apartment, leaving her and her 17-year-old daughter unhoused, living in their vehicle, struggling to make ends meet. The family utilized the Poverello House Motel Voucher program for temporary shelter and in March 2019 they secured Permanent Supportive Housing with Falcon Court. After a heart attack and the birth of a grandson, they were selected for the Housing Choice Voucher (HCV) identified a rental and were approved. A poor credit history required double deposit, but Falcon court provided assistance through Turning Point's Emergency Solutions Grant (ESG) funds, and in September 2023 they successfully moved into their own 2-bedroom home.

LEARN MORE ABOUT THIS PROGRAM AT OUR WEBSITE BELOW, OR SCAN QR CODE.

COMMUNITY ISSUE: INTELLECTUAL DISABILITY

“Having a disability should not mean being disqualified from having access to every aspect of life.”

-Emma Thompson

Lo



The most common types of disability among children ages 3 to 5 are: **speech or language impairments, developmental delays, and autism.**

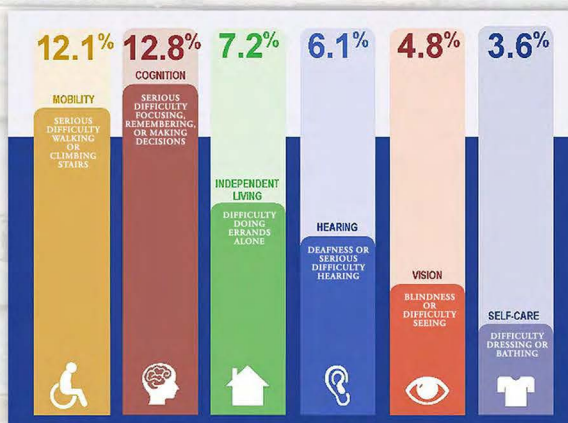
During 2019–2021, the prevalence of any diagnosed developmental disability in children aged 3–17 years increased from 7.40% to 8.56%.

Disability category	% of children with disability, ages 3-5 (N=815,010)
Speech or language impairments	41%
Developmental delay	37%
Autism	11%
Other health impairments	3%
Intellectual disabilities	2%
Hearing impairments	1%
Specific learning disabilities	1%



The prevalence of intellectual disability tends to **increase** with age, while the prevalence of other developmental delay tends to **decrease** with age.

Disability can result in the following impairments:



Boys are **3X** As likely as girls to be diagnosed with **Autism Spectrum Disorder.**





367 N. State St. STE 103 Ukiah, CA 95482

FAX: (844) 303-0341

PHONE: (707) 463-8346

COMMUNITY IMPACT: CHILDRENS RESIDENTIAL

INTELLECTUALLY DISABLED SERVICES



Intellectually DISABLED SERVICES



WHO WE ARE

The Children's Residential Homes serve youth 7-17 that have complex, co-occurring diagnoses and present with significant behavioral challenges. Turning Point currently operates seven (7) programs throughout California. Northern Lights and Hampton Court are crisis homes where the goal is behavioral stabilization within a short-term stay. We also operate Prairie House, which is a step-down home and Lake House, Journey On and La Serenata, which are all longer term homes where in addition to behavioral stabilization, residents learn life skills that are vital to becoming successful and independent young adults. The most recent addition is Avalon, which is an Enhanced Behavioral Support Home (EBSH) that specializes in person-centered planning, positive behavior supports and trauma informed care. These programs utilize an integrative care approach and apply evidence-based interventions, Applied Behavior Analysis and social/independent skills curriculum.

IMPACT STORY

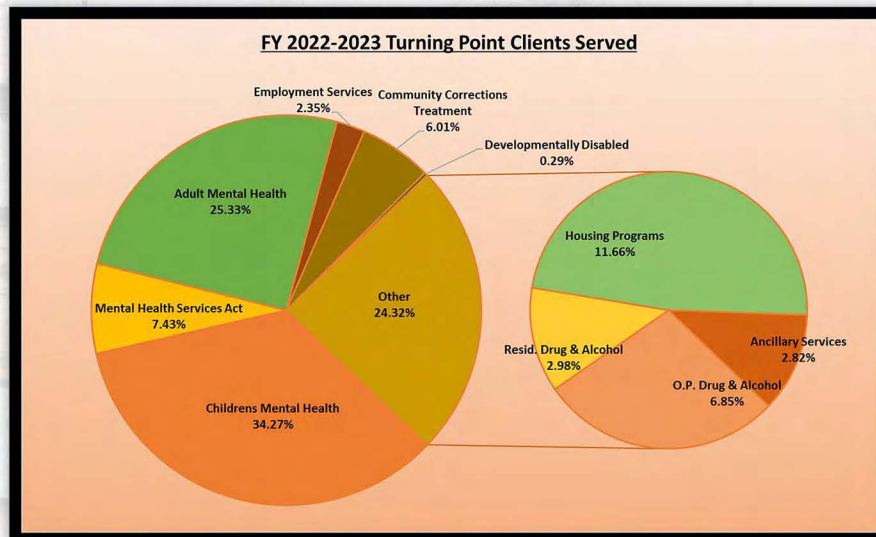
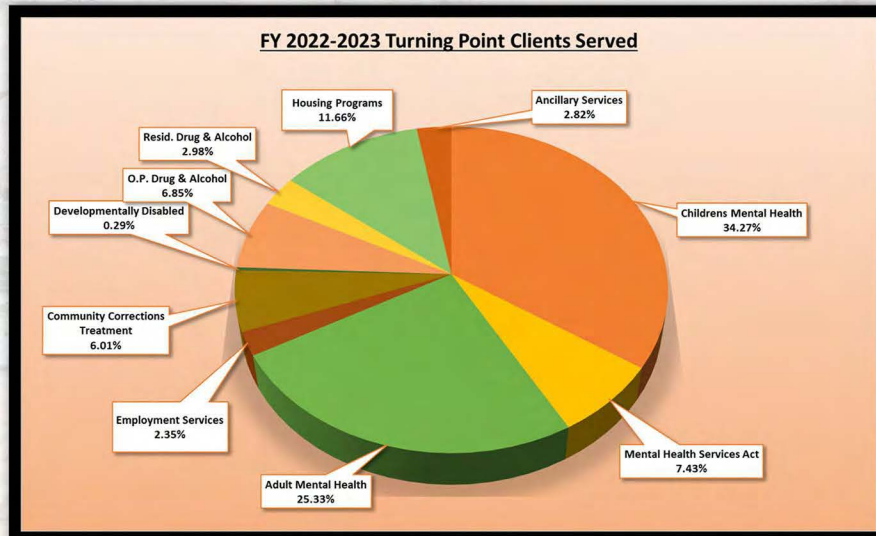


Prior to being admitted in 2019, Alex had been expelled from the local public school system and a non-public school in a nearby county for displaying significantly disruptive behaviors including thousands of dollars of property destruction to school, and aggressive acts towards others and his family that had created a dangerous situation for others. During his time at Turning Point, Alex worked hard to meet his goals and made significant progress in decreasing his maladaptive behaviors and utilizing appropriate coping mechanisms instead. Alex was rewarded as a Student of the Month in school, he is fully mainstreamed in his classes and no longer requires an IEP for additional support. Today, Alex is ready to graduate from the program and return to his family's home.

LEARN MORE ABOUT THESE PROGRAMS AT OUR WEBSITE BELOW, OR SCAN QR CODE.

UNIQUE CLIENTS SERVED

2022-2023



Clients Served Summary	
Program Name	FY 22-23
Childrens Mental Health	4,311
Mental Health Services Act	935
Adult Mental Health	3,186
Employment Services	296
Community Corrections Treatment	756
Developmentally Disabled	37
O.P. Drug & Alcohol	862
Resid. Drug & Alcohol	375
Housing Programs	1,467
Ancillary Services	355
	12,580

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